

FAX INDEMNITY
[On Rs. 300/- stamp paper]

To,
M/s Abu Dhabi Commercial Bank Limited,
[Address]

Sub: Indemnity for instructions transmitted through telephone/ fax
message/ E-mail

Dear Sir,

Ref: My / Our account number(s) _____ with _____ branch of
M/s Abu Dhabi Commercial Bank Limited

With reference to my / our above account(s) with you, I/We am/are availing of the transaction related services which include:

1. Buying / selling of shares / debentures from secondary markets as per my / or instructions.
2. Applying in new shares / firms allotments as per my / our instructions.
3. Carrying out any sort of Banking transaction such as remittance request (RTGS / NEFT / SWIFT), issuance of Demand Draft or Pay orders, transfer of funds request, transfer for opening FD's, sending statements vide e-mail, etc
4. Considering the importance of time in investment decisions and timely execution of the same, I/we request the Bank to accept my / our instructions for the above services by telephone / fax message / E-mail. I am / we are fully aware of the risks associated with and hereby authorize the Bank to:
 - a. to act as per my / our telephone / fax / E-mail instructions.
 - b. to debit or credit as the case may be to my / our above mentioned account(s).
 - c. to transfer funds from Savings or Current NRE / PRP / Local account to Savings or Current NRO / PNP / CC / Local account as required for funding / settling of PIS and other transactions.
5. The Bank is hereby unconditionally and irrevocably authorized to accept and act upon all or any of the instructions given or deemed to have been given or purportedly given by me/us as per clause 4 above.
6. I/We am/are aware of the possible risks involved in connection with giving instructions vide facsimile/e-mail or telephone as stated above and it will not be possible for the Bank or its messenger/courier/agent to verify the signatures at the time of executing any instruction pursuant to such instructions, in terms of the mandate with respect to my/our account. The Bank will not be in a position to: (a) verify the signatures on instructions thereto; or (b) distinguish some third party forwarding/sending instructions purportedly given by me/us; or (c) distinguish that such instructions have not originated from me/us.

7. Without prejudice to the generality of the above, the Bank may not be required to act upon the instructions if in the opinion of any concerned officer of the Bank, such instructions are unclear and/or ambiguous. The decision of such officer and all actions pursuant thereof shall be conclusive and binding on me/us.
8. As long as the Bank acts in compliance with our telephone / fax message / E-mail instructions, it shall have no further duty to verify the identity or authority of the person giving or confirming the contents of my / our instructions.
9. I / We agree to be bound by any instructions issued in my / our name and accepted by the Bank for compliance of my / our instructions transmitted via telephone / e-mail / facsimile message.
10. I/We hereby unconditionally and irrevocably undertake(s) to keep the Bank indemnified at all times against and to save the Bank harmless from all actions, proceedings, claims, loss, damage, costs and expenses, which may be brought against the Bank or suffered or incurred by the Bank and which shall have arisen either directly or indirectly out of or in connection with the Bank accepting instructions purportedly from me/us and acting thereon, in terms of the above, whether or not the same are from me/us and/or confirmed in writing by me/us.

I/ We hereby inform the Bank that the e-mail ID which will be used, while my / our communication is:

Any change in the above mentioned e-mail ID will be informed under my / our signature(s) to the Bank.

Thanking You,
Yours faithfully,

(Signature(s) of the holder(s) to the account)

Name(s) of the Customer :